PRACTICAL CSM ACADEMY

# CCSMP LEVEL 4 CERTIFICATE

*We are delighted to award*

## Sharon Yap

Member ID: TR25I83E2A97

*On This Date:* **21 September, 2026**




*With the status of:*

## CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: 10C0E5FBDB448137746

**Rick Adams**
Co-Founder, Author of the Practical CSM Certification