



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Telmo Costa

Member ID: TR25L84C97BA

On This Date: **3 February, 2026**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: 1E2B25807F741613714

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

