PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Joseph Kovel

Member ID: TR26IE19483A

On This Date: **10 November, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: 355526D818110747770

Rick Adams
Co-Founder, Author of the Practical CSM Certification