



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Sierra Doucette

Member ID: TR26GA378356

On This Date: **11 September, 2026**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: 446AF66975192488796

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

