PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Joel Valerio

Member ID: TR25L1D4EEE2

On This Date: **19 August, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: 503D03B3AA767028891

Rick Adams
Co-Founder, Author of the Practical CSM Certification