PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Deepa Joseph

Member ID: TR26E701709B

On This Date: **27 July, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: 7177E2ACAC792608375

Rick Adams
Co-Founder, Author of the Practical CSM Certification