



# CCSMP LEVEL 4 CERTIFICATE

*We are delighted to award*

**Deepa Joseph**

Member ID: TR26E701709B

*On This Date:* **27 July, 2026**

*With the status of:*

**CERTIFIED CUSTOMER SUCCESS  
MANAGEMENT PROFESSIONAL**

Certificate ID: 7177E2ACAC792608375

A stylized black ink signature of Rick Adams.

**Rick Adams**

Co-Founder, Author of the Practical CSM Certification

