PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Shannon Rodgers

Member ID: TR26CF260F71

On This Date: **24 July, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: 7C0334D656152069732

Rick Adams
Co-Founder, Author of the Practical CSM Certification