PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Christopher Waterhouse

Member ID: TR26H47B0DE1

On This Date: **26 September, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: 852C5CB8B2909663423

Rick Adams
Co-Founder, Author of the Practical CSM Certification