PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Soncy Abraham

Member ID: TR26D15ECF39

On This Date: **2 September, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: 862EF651F5246604568

Rick Adams
Co-Founder, Author of the Practical CSM Certification