



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Soncy Abraham

Member ID: TR26D15ECF39

On This Date: **2 September, 2026**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: 862EF651F5246604568

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

