PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Elena Sporrer

Member ID: TR25GC240978

On This Date: **22 June, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: 945C1808B6659150524

Rick Adams
Co-Founder, Author of the Practical CSM Certification