PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Joan Doe

Member ID: TR20C62EEC60

On This Date: **11 August, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: ACME-DEMO-L4-10

Rick Adams
Co-Founder, Author of the Practical CSM Certification