



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Joan Doe

Member ID: TR20C62EEC60

On This Date: **7 April, 2026**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: ACME-DEMO-L4-10

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

