PRACTICAL CSM ACADEMY

CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Jon Knibbs

Member ID: TR26IE65A86E

On This Date: **17 September, 2026**



With the status of:

CERTIFIED CUSTOMER SUCCESS MANAGEMENT PROFESSIONAL

Certificate ID: C06D2B2160393977722

Rick Adams
Co-Founder, Author of the Practical CSM Certification