



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Jon Knibbs

Member ID: TR26IE65A86E

On This Date: **17 September, 2026**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: C06D2B2160393977722

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

