



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Shawn Boike

Member ID: TR25JC2B8BE3

On This Date: **12 October, 2026**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: D3B8E9FFEE164900386

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

