



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Katie Evans

Member ID: TR23K953418D

On This Date: **27 February, 2024**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: D3CBB097AE431371503

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

