



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

John Martinez

Member ID: TR26I13DD604

On This Date: **14 October, 2026**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: F79D0CBDD0330463758

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

