



CCSMP LEVEL 4 CERTIFICATE

We are delighted to award

Jose Arana

Member ID: TR25JAB57390

On This Date: **14 October, 2026**

With the status of:

**CERTIFIED CUSTOMER SUCCESS
MANAGEMENT PROFESSIONAL**

Certificate ID: F8F41238CA750353245

A stylized black ink signature of Rick Adams.

Rick Adams

Co-Founder, Author of the Practical CSM Certification

